

OVERVIEW OF STRATEGIC PLAN 2015 –18



FUNDING

FOR THE SECTOR

- Lobby the State and Federal Governments for adequate funding
- Investigate industry funding
- Gather the necessary data to inform business case

FOR SAFCA

- Deliver annual business case to the State Government
- Meet KPIs
- Secure industry sponsorship for SAFCA events



ENGAGEMENT

- Participate in relevant forms and meetings
- Regularly meet with relevant State Government Ministers, opposition and Federal MPs
- Hold regular meetings with financial counselling agency managers
- Collaborate with agencies to put forward a common view on issues



GOVERNANCE

- Recruit a patron
- Provide governance training for Board members
- Ensure Board has diversity and an appropriate skills base
- Develop risk management and internal controls
- Assess board effectiveness
- Review strategic plan
- Source suitable premises
- Review organisation structure
- Develop a succession plan



MEMBER SUPPORT

- Institute national membership standards in 2016
- Provide training and development
- Facilitate professional supervision
- Provide specific support for country and sole practitioners
- Provide input into Diploma curriculum
- Communicate regularly with members
- Visit member workplaces
- Survey members
- Convene biennial SAFCA Conferences
- Scope wider membership eg financial capability workers



ADVOCACY

- Determine priorities
- Set up working parties on key issues
- Prepare submissions as necessary
- Educate government, business, and community and stakeholders on the role of financial counsellors and the value they provide

SAFCA

is the peak organisation for financial counsellors in South Australia, promoting excellence in the financial counselling sector.

OUR VISION

A fully professionalised membership providing valued services, in a securely funded sector.

ABOUT FINANCIAL COUNSELLING

Financial counsellors provide information, support and advocacy to consumers in financial difficulty. The majority of financial counsellors work in not for profit community organisations, although some are employed by government. Their services are free, confidential and independent. Financial counsellors have extensive knowledge of a range of areas including consumer credit law, debt enforcement practices, the bankruptcy regime, industry hardship policies, and government concession frameworks. Around Australia there are now financial counsellors who specialise in gambling financial counselling.